

HOME

HELP

NEW REPAIR

EXISTING REPAIR

MY ACCOUNT

Montblanc Repair Services

Begin by clicking
the “Get Started”
button.

Authorized Montblanc Repair Services Provided by My Jewelry Repair

Montblanc has partnered with My Jewelry Repair to provide the highest quality of service and care when your Montblanc item needs to be repaired.

GET STARTED



My Jewelry Repair

Please sign in or create an account

Sign In!

Returning Customer

Login

[Forgot Password?](#)



Sign in with Apple



Sign in with Facebook



New Customer

Register

By registering, you agree to our [Terms of Service](#)



Register with Apple



Register with Facebook



Register with Google

Next, choose how you would like to register for your account.



Place Your Order

1. Tell us about your repair

Describe your items and the repair in detail.

2. Select Your Insurance and Shipping

By insuring your package, your item(s) will be shipped safe and securely to our facility.

3. Ship your items

Package your items as instructed. When finished, either schedule a pickup or drop your package off at a carrier location near you.

4. Approve Quote & Begin Repair

You will receive a repair quote pending your approval. Once the repair is approved, you will be prompted to provide payment.

Once you have registered an account, you then can begin creating an order by clicking on the “New Order” tab at the top menu bar.

Step 1 of 3

Tell us about your repair needs

If you are uncertain of what repair services your item needs, that's okay. Our certified technicians will evaluate your item and offer their professional recommendations.

Submit My Repair Needs for Review

Step 1 of 3

Fill out the information
regarding your item's
repair.

Tell us about your repair needs

If you are uncertain of what repair services your item needs, that's okay. Our certified technicians will evaluate your item and offer their professional recommendations.

- Select Montblanc Item in Need of Repair -



Repair Notes *

Declared Value

* This value will be used to calculate shipping insurance

If your Montblanc item is under warranty, please enclose a legible photocopy of your warranty booklet or card. Please keep the original for your own reference and safekeeping.

ADD ANOTHER ITEM

NEXT STEP (SHIPPING)

Step 1 of 3

Tell us about your repair needs

If you are uncertain of what repair services your item needs, that's okay. Our certified technicians will evaluate your item and provide professional recommendations.

- Select Montblanc Item in Need of Repair -

Writing Instrument

Repair Notes *

Testing 1, 2, 3

Declared Value

\$ 1,000.00

* This value will be used for shipping insurance purposes.

If your Montblanc item is under warranty, please enclose a legible photocopy of your warranty booklet or card, along with your own reference and safekeeping.

Would you like to receive a protective shipping box and packing materials along with your insured shipping label?

No ☒ Yes

ADD ANOTHER ITEM

NEXT STEP (SHIPPING)

Once you are finished filling out the information, you are free to add another item to your order or move on to the next step.

If you would like to receive protective packing materials with your insured shipping label, remember to toggle the switch to "Yes."

Order Summary

Writing Instrument

EDIT

REMOVE

Description:

Testing 1, 2, 3

Declared Value:

\$1,000.00

ADD ANOTHER ITEM

This will be your last chance to add more items to your repair order.

After reviewing your order summary, click "Checkout" to complete the final steps of the order creation process.

Checkout Order Summary

Order Checkout Message

Service Details

Signature required for delivery.

Shipping

Shipping not yet set

Tax

Tax not yet calculated

Total

\$0.00

CHECKOUT

Checkout Order Summary

Order Checkout Message

Service Details

Signature required for delivery.

Shipping

Shipping not yet set

Tax

Tax not yet calculated

Total

\$0.00

To begin the checkout process, you will fill out your general information (name, address, phone number).

Next, we will move onto shipping.

INFORMATION

SHIPPING

PAYMENT

First name *

Jane

Last Name *

Doe

City *

Pinewood

Address 1 *

100 Blue Fish Lane

Zipcode *

010101

- Select State -

Hawaii

Address 2 (If applicable)

Phone *

(211) 111-1111

GET SHIPPING OPTIONS

Checkout Order Summary

Order Checkout Message

Service Details

Signature required for delivery.

Shipping	Shipping not yet set
Tax	\$0.00
Total	\$0.00

Per Montblanc policies, you will need to pay for the shipping and insurance of the order. Here, you can select your desired insured shipping option.

INFORMATION

SHIPPING

PAYMENT

Options

Please select desired shipping provider.

Select Shipping Option

PAYMENT

Checkout Order Summary

Order Checkout Message

Service Details

Signature required for delivery.

Shipping	\$18.27
Tax	\$0.00
Total	\$18.27

After selecting your desired shipping option, we move onto payment next.

INFORMATION

SHIPPING

PAYMENT

Options

Please select desired shipping provider.

UPS Ground | \$18.27

PAYMENT

Total

\$18.27

To complete the checkout process,
you will fill out your payment
information.

INFORMATION

SHIPPING

PAYMENT

Saved Payment Methods

Select Card

Card Number *

Expiration Date *

—/—

CVV *

Card Holder Name *

☐ Save my credit card for future payments

Is the billing address the same as shipping address?

YES

NO

Total: \$18.27

PAY NOW

Once you are finished, click
“Pay Now” to complete the
order creation process

Order Confirmation

Thank you for your order! Your Shipping Label is available to download below. We look forward to repairing and restoring your Items. If you requested packing materials: your box with packing materials will be mailed to you prior to shipping.

Once you have reached this screen, your order has been placed and confirmed.

Step 3 of 3

Let's Prepare to Ship Your Item

Click and print the PDF below. The PDF contains instructions, a packing slip, and prepaid fees for shipping.

If you don't have Adobe PDF Reader, download and install it. It is free.

DOWNLOAD YOUR SHIPPING LABEL

I don't have access to a printer

Next, you will download your shipping lable and prepare your package for shipment at your earliest convenience.

You can also learn what happens next, as well as check out your previous and most recent repair order.

What Happens Next?

Upon receiving your items by UPS, we will send you an email to confirm receipt. A few days after that, we will provide your repair estimate.

Questions About Your Order?

We're here to help!

Simply login to your account so you can access your order number, and click "support."

Again, we've emailed you a confirmation email that also contains a copy of your order and the shipping label PDF.

Thank you for your order. We look forward to assisting with your repair.

MY ORDERS

My Orders

[Edit Account](#)

Recent Orders

Order ID	Date	Order Status	Order Details
10020511	9/23/2021	Package In Transit	Go To Order ▼
10020327	9/20/2021	Repair(s) In Progress	Go To Order ▼
10020326	9/20/2021	Repair(s) In Progress	Go To Order ▼
10017823	7/12/2021	Package In Transit	Go To Order ▼
10017698	7/7/2021	Repair(s) In Progress	Go To Order ▼
Show: 5 ▼ 1-5 of 10 < >			

Here you will see the order you just created, as well as the orders that you've made in the past.